

Your Quarterly Release Highlights & Product Tips

While you're trying to keep up with the ever-changing business environments, we're here to help! Below is a concise list of product updates and tips on how to maximize your SAP Concur solutions.

1

Shared Update | Applies to All Products

SECURITY UPDATE

SAP Concur Migration to Cloud Platform in AWS

To provide a stronger security posture, improved performance, and faster innovation for you, we will migrate from a private cloud operation, where all equipment is owned by SAP Concur, to a cloud platform in Amazon Web Services (AWS). We are currently focused on the final phase of the migration in 2022 for the North American and EMEA data centers.

Note: We plan to implement migrations on weekends and after business hours. If an end user is working in SAP Concur solutions when your company is migrated, they might be returned to the sign-in page.

2

Shared Update | Applies to Concur Travel, Concur Expense, Concur Invoice, Concur Request

NEW HOMEPAGE

To improve the consistency of your sign-in experience, we began redirecting customers in the US and EU data centers to a new homepage with enhanced functionality. The appearance of the new homepage is identical to the previous one but this change will ensure that the homepage is available even when some services are unavailable.

Learn more about the roll out on [P.4 of the release notes](#).

3

Shared Updates | Applies to Concur Expense, Concur Request

NEW USER EXPERIENCE

NextGen UI

You will enjoy the next generation of the Concur Expense user interface designed to provide a modern, consistent, and streamlined experience. This technology allows us to react more quickly to customer requests to meet changing needs as they happen.

Recommended Action: You're strongly encouraged to preview and then move to the NextGen UI before the automatic transition date of October 1, 2022.

Check out what's new with NextGen UI [here](#). Learn how to enable NextGen UI [Standard](#) | [Professional](#)

4

Concur Expense

NEW FEATURES

Report Link in Workflow Notifications Email

The link to Concur Expense within the workflow email notifications is updated to a new format that allows users who have access to the expense report to go directly to that report without having to go through the homepage.

To learn more about this new feature, refer to [P.2 of the release notes](#).

Workflow: Cost Object Approver Approval Flow Details

As part of the upgrade of the NextGen UI experience, this feature release provides clear and complete detail of the workflow approval steps for the expense report.

To access the feature: Select **Report Details > Report Timeline**.

5

Analysis/Intelligence

NEW USER EXPERIENCE

Update to IBM Cognos Analytics Version 11

Cognos Analytics will be updated to v11 for Analysis and Intelligence. This update will bring you an enhanced and more user-friendly interface.

For more information, please visit the [Cognos 11 User Interface Update](#) website.

To prepare for the update:

- Be sure to save any reports in-progress on the Friday prior to your scheduled Cognos v11 update.
- You may need to renew your credentials to restart any scheduled reports. It only takes a few mouse clicks, and the steps are described on P.5 of the [FAQ](#).

Previous Product Highlights

All Products

Customer Influence Program: SAP Continuous Influence

We have replaced the Solution Suggestions platform with the SAP Continuous Influence Improvement Requests program to allow you to participate in early adoption programs, provide direct solutions feedback and more!

Visit the [website](#) to learn more and sign up when you're ready!

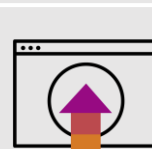
SAP Concur Mobile App

Itemizations Experience Enhancements

The "New Itemization", "Itemizations", and "Itemization" screens have been redesigned to provide a more streamlined experience while creating itemizations.

See the new design [here](#).

Full release notes: [Standard](#) version | [Professional](#) version
SAP Concur Solutions Road Map: [2022 Q3](#)
Past Quarterly Release Highlights edition: [2022 Q2](#)



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